

# Cenla Signs Wrap Disclosure, Guide, and Checklist

Please read the details below carefully and provide sign-off on this proof.

## DESIGN

I approve this design and acknowledge that any further changes will be billed at \$150.00 for an additional revised proof, plus any applicable art charges. Cut graphics may have a .25" offset (bubble cut) around graphic elements. This offset will not match vehicle paint. I have double checked spelling, placement and layout to ensure it meets my expectations. Once the design has been approved, it can take 7-10 business days before we are ready to perform installation. I understand that Cenla Signs will collect the initial 50% to lock in the installation date, if it hasn't been collected already. If you need to change your card, please immediately contact 318-448-4888 before signing the document.

## COLOR

I understand that the colors in this proof are not an exact representation of the final graphics. Colors and design elements may vary from screen to print. I have chosen not to have a color sample printed and understand there may be a slight variation. For designs that incorporate any gray or vibrant colors a sample print is highly recommended. If you are looking for an exact color match a sample print is required. If you would like to request a sample print, they are available at an additional \$75. Please note, this may cause a delay in getting your installation scheduled.

## PAINT CONDITION

I certify that my paint is in "like new" condition, free of blemishes with the factory applied clear coat fully intact. I understand that if my vehicle's finish is not at this quality and I instruct Cenla Signs to proceed with the installation, that paint and or clear coat may be lifted/removed from the vehicle during installation and/or during the removal of the wrap. In either circumstance I am responsible for the cost to complete the wrap including the cost of any required reproduction of materials and or repair to my vehicle. Cenla Signs is not responsible for any paint peeling or lifting during installation or removal.

## PREPARATION

I will remove any existing decals and wash my vehicle before 12pm on the day before installation to ensure the vehicle is clean and dry. I will not apply any wax to the vehicle. I acknowledge that failure to follow these requirements will result in a \$75.00/hour charge to prepare the vehicle. This charge will be processed at the time of completion. I will notify Cenla Signs of any material changes to my vehicle between my submitting photos and the scheduled installation.

## INSTALLATION

- During the installation, elements may shift slightly – up to ~3 inches in any direction. Reasonable shifting of elements is acceptable.
- Material seams may be noticeable. Most wraps require the graphics to be printed and applied in panels, and the panels must be overlapped. Where the overlaps occur, the panels will not always match up exactly.
- While we do our best to avoid them as much as possible, it is normal to have occasional wrinkles, patches, and bubbles in a wrap that covers a curved surface – especially one with recessed areas. Your wrap is NOT a paint job. A vehicle wrap will look like a new vehicle when it's viewed from a distance – the ideal being 25 ft away, but if you stand up close to view it you will then see evidence of seams and possible imperfections.
- We do not disassemble vehicles and cannot always wrap every surface. Many vehicles have surface areas that are not adequately receptive to adhesive vinyl. These areas include, but are not limited to: handles, hinges, textured surfaces, rubber molding, weather stripping, sliding windows, and flat paint. In such cases we will have to trim the wrap back 1/2" - 1" to prevent future peeling. Any such area that is wrapped will be done without guarantee.

- Vehicle badging will be removed if it interferes with your approved design. These badges are designed to be installed for the life of the vehicle and as a result may crack or break during their removal. Unless otherwise requested by you, all badges will be discarded.
- Die-cut vinyl may be used to ensure a precision installation of your wrap without any further notification.
- To prevent material failure in areas with deep recesses, a relief cut of 1/2" - 1" of material may be cut per material manufacturer recommendations. Vehicle paint may be visible in these instances. Yes, we use razor blades and heating torches during the installation process on all vehicle wraps. Our installers are highly trained and attempt to avoid putting any cut marks on your vehicle or causing damage with direct heat, but there is a possibility that new imperfections may be visible in the paint job if and when the wrap is removed.

**TIME AND RESCHEDULING**

- Installation will take 2-3 days, depending on the size of the vehicle and details of the wrap. An estimated completion time will be provided prior to beginning the installation process.
- Arriving more than 15 minutes late to the scheduled install will result in a late fee of \$50.
- Rescheduling must happen 5 days prior to the appointment. A \$150 fee will be charged for any rescheduling that is less than 5 days before the appointment.
- A fee of \$300 will apply for any missed appointment, and it will be charged to the card on file. Rescheduling will not be available after the second missed appointment. In such cases, we will then ship the graphics to you.
- **\*\*All fees are to be charged to the card on file at the time of missed appointments and before any rescheduling can occur. All fees are subject to change based on size/scope of project.**

**WARRANTY**

All wraps printed and installed by Cenla Signs come with a limited warranty that covers print & installation defects for up to 120 days on a new vehicle/trailer from final invoice date - or 60 days for a used vehicle/trailer.

**CARE**

- Washing by hand is the safest way to care for your wrap, but you can use a drive-through carwash as long as it is brushless. Brush carwashes may degrade the wrap, causing lifted edges and peeled graphics. Avoid them & power washing completely as either use will void any warranty, stated or implied.
- We recommend not using the rear wiper over window graphics as the blade may damage them over time. For spot cleaning, use 2 parts isopropyl rubbing alcohol to one part water or any standard, ammonia-based window cleaner. Rinse the area completely with cool water after cleaning. The use of a rear defroster will cause no damage to your window wrap.
- If you have chosen to wrap the hood and/or roof, be aware that it will likely deteriorate faster than the other parts of your wrap due to direct sunlight and also heat from the engine. Parking the wrapped vehicle under cover as often as possible will help prolong the life of your wrap.

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Sign Name

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Date

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Print Name